

Other Payer Code Information

The Florida Department of Health, Division of Medical Quality Assurance (MQA), is pleased to offer massage programs an option to pay for their students application fees.

Massage therapist students may complete and submit an application for licensure online. Instead of the student providing their own credit card for payment, they will have the option to enter the 'Other Payer Code' to complete the application process. The application will be uploaded for processing and will stay in pending status until the other payer makes payment.

Interested programs will need to register with the Florida Board of Massage Therapy by providing, in letter format, their Business Name, Mailing Address, Phone Number and Federal ID Number. In addition, we will need a contact person and email address. Please indicate if you require more than one payment code, or a code expiration date and sign the letter indicating that all of the provided information is true and correct. Please mail this letter to:

Florida Board of Massage Therapy
4052 Bald Cypress Way, Bin # C-06
Tallahassee, Florida 32399-3256

Once the employer is registered, the Florida Board of Massage Therapy will mail a notification letter including the payment code and instructions on how to submit payment for students who applied for a massage therapist license. The employer will need to provide their "Other Payer Code" to students prior to them applying.

Employers who elect to use the Other Payer Code will be required to log-on to MQA's secure on-line services website to approve and submit payment. The employer will be able to deselect applicants who are not eligible to use their 'Other Payer Code'. Then the employer will be routed to a credit card payment screen where they will pay by using Visa, MasterCard, Discover, or American Express.

Employers wishing to pay by check will need to send a cashiers check or money order along with a copy of the invoice that is available online to:

Department of Health
Post Office Box 6330
Tallahassee, FL 32314

Please contact the Florida Board of Massage Therapy at (850) 488-0595 or by email mqa_massagetherapy@doh.state.fl.us if you have any questions.