



Primary Care Services Frequently Asked Questions

Tell Me about Primary Care Services at the Walton County Health Department

What is the Walton County Health Department Primary Care Clinic?

The Clinic provides affordable healthcare for Florida residents who are uninsured, underinsured, or have low income. We offer a medical home to adults and children, which allow patients to build a relationship with their personal provider.

What types of services are provided?

The clinic provides long-term care for patients with problems like high blood pressure and diabetes. Urgent care is also provided. Urgent care is for patients needing immediate attention but not emergency care. Healthcare services include a physical examination, diagnosis and treatment, patient education, and referral or prescription drug assistance as needed.

What kind of health related issues does the primary care clinic take care of?

Clinic providers are able to help patients with a wide range of sickness such as sore throats, coughs, colds, flu, rashes, aches and pains, high blood pressure, stomach problems, and urinary infections. The clinic also provides school-entry physicals, school sports physicals and well child examinations.

Does the clinic see children?

Yes. Our team of doctors and nurses is trained to identify and treat common childhood illness.

Are there any services that the clinic does not provide?

The Clinic does not prescribe any narcotic medication. Some x-rays, orthopedic or psychiatric care, are not available on-site and patients will be referred to another provider if necessary.

Does the clinic offer emergency services?

No. This is **not** an emergency care facility. Our focus is on preventive care.

Are clinic services free?

No. The Clinic is not a "free clinic". We do offer payment for services on a sliding scale from 0% to 100% of the fee for service. The percent of payment is based on annual household income and the number of people living in the home. We do accept health insurance, including Medicare and Medicaid. Our clinic staff will work with patients to determine if they qualify for services and how they will pay.

Who is eligible for services?

We are here to serve those most in need. You must provide proof of Florida residency and income; and you must meet income guidelines. The income guidelines are based on the federal poverty guidelines, if your family income is within 200% (up to \$44,700 for a family of four) of these guidelines or less you will more than likely qualify.

Do you have bilingual providers?

Si (yes)! Many of our front office and nursing staff and even some providers speak Spanish. We also use a translation service for patients requiring help in languages other than English or Spanish.

Do I need to make an appointment to be seen?

Yes. Patients should call for an appointment on the day they would like to be seen. The clinic is open Monday through Friday from 8:00 a.m. to 7:00 p.m. and Saturday from 9:00 a.m. to 2:00 p.m.

How do I make an appointment?

To schedule an appointment, contact the Walton County Health Department at 850-892-8015.

Where is the clinic located?

Services are provided in DeFuniak Springs at the Walton County Health Department located at 362 Highway 83 North.