



STATE OF FLORIDA – DEPARTMENT OF HEALTH POST- EXAMINATION REVIEW INFORMATION – DENTAL HYGIENE

Each candidate who takes and fails the examination is provided the opportunity to review the examination and his/her answers. An examination review is NOT required and does NOT alter a failing grade in any way. See Rule 64E-2.010, Florida Administrative Code, for rules regarding examination reviews.

For a post-examination review, you must email your request to Prometric at FLDOH@prometric.com within twenty-one (21) days from the date that official scores are released on the Testing Services Website at <http://www.doh.state.fl.us/mqa/Exam>. Please include your name, exam name, and candidate ID number in the email. Reviews will be completed within sixty (60) days of your official score release date posted on the Testing Services website. You must wait at least thirty (30) days from the date of your post-examination review before you may retake the examination again. If you choose to exercise your right for a post-examination review, it can be up to ninety (90) days from your official score release date before you may retake your examination.

Candidates reviewing the examination will be provided with a clean, exact copy of the examination and their answers. Candidates are granted half the original testing time for an examination review. The same security requirements observed at the examination will be followed during the review process. The reviews will be conducted during normal business hours on a date designated by **Prometric**. If a candidate arrives late for an examination review appointment, they will not receive extra review time.

Candidates may NOT bring anything into the examination review session. No talking is allowed during the examination review. No examination materials may be removed from the review site. Any observance or evidence of a candidate attempting to copy or remove test items, questions, booklets, or other examination materials will be fully documented in writing. The written report will be referred to the Certification Office and Department of Health Investigative Services for actions deemed appropriate.

The non-refundable fee for the examination review is \$50.00